

ORIGINAL

NEW APPLICATION



0000171258



CenturyLink

RECEIVED

2016 JUN 13 P 2:59

June 10, 2016

AZ CORP COMMISSION
DOCKET CONTROL

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

T-01051B-16-0188

Dear Sir or Madam:

Attached for filing is a revision to Qwest Corporation, d/b/a CenturyLink QC, Entity Code T-01051B.

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink's Competitive Exchange and Network Services Tariff. The following revisions are included in this filing:

Section 5	Page 140, Release 2
Section 5	Page 141, Release 3
Section 5	Page 142, Release 2

This filing adds clarifying language documenting CenturyLink's policy to provide non-chargeable Non-Published (Private) and Non-Listed (Semi-Private) number service to customers who need private listings to protect their safety. This practice is intended to help protect victims of stalking, domestic violence, sexual assault or other crimes from offenders who attempt to use public records to locate them.

This filing is scheduled to become effective July 15, 2016.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have questions or need additional information regarding this filing, you may call me at (318) 340-5328.

Sincerely,

Jennifer Watkins

cc: Reed Peterson, CenturyLink

AZ2016-009 (QC)

Arizona Corporation Commission

DOCKETED

JUN 10 2016

DOCKETED BY

JENNIFER WATKINS

Tariff Analyst II

Jennifer.Watkins@Centurylink.com

100 Centurylink Drive

Monroe, LA 71203

voice: (318) 340-5328

Issued: 6-13-16

Effective: 7-15-16

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES 5.7.1 LISTING SERVICES (Cont'd)

D. Nonpublished Service

1. Description

- a. The telephone numbers of Nonpublished Service are not listed under the current subscriber's name in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.
- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.
- d. The monthly rate for Nonpublished Service does not apply to:
 - PAL Telephone Service.
 - FX Service where the customer is also furnished regularly listed exchange service from the normal exchange.
 - Service in addition to the regularly listed service for the same customer at the same location, e.g., additional lines in a rotary group.

(M)

(M)

(M) Material moved from Page 141.

Issued: 6-13-16

Effective: 7-15-16

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D.2. (Cont'd)

d. The monthly rate for Nonpublished Service does not apply to:

- A customer requesting non-published service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.). Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.

(M)

(N)

(N)

- e. Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.
- f. The Company may disclose a nonpublished number to its authorized collection agents in order to collect amounts owed to the Company.
- g. Utilization of Call Trace and Call Line Identifier

Parties with Private Directory Service numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

E. Nonlisted Service

1. Description

At the request of the customer, any one or all of the customer's Primary Listings, Additional Listings or other listings associated with the same or different CO line or trunk normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

- a. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

(M) Material moved to Page 140.

Issued: 6-13-16

Effective: 7-15-16

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

E.2. (Cont'd)

- b. A customer requesting non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided Non-Listed service free of charge. Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.

(N)
—
(N)

F. Wide Area Telecommunications Service (WATS) Listings

- 1. An 800 Service customer may contract for a directory listing for each directory in which an inward access line is requested to be listed.
- 2. One free directory listing will be provided for *800 SERVICELINE* Option. Additional directory listings will be provided at applicable additional listing rates shown herein.
- 3. Directory listings are not furnished for Outward WATS.

G. Telephone Answering Service (TAS) Bureau Listings

1. Terms and Conditions

- a. The TAS bureau may subscribe for a business listing on its administrative service or a business listing on its *DID* Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the TAS bureau's administrative service by a patron will result in the resale of the service.
- b. TAS bureau listings must bear the same telephone number as the Primary Listing or the telephone number of a nonconsecutive CO line or rotary line group. Such listings will be permitted on the first number only of a rotary number group of a *DID* telephone number.
- c. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service by the patrons.
- d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, terms and conditions for an Alternate Listing will apply.